

Five Signs Your Training Programs Aren't Effective



Behaviors Not Changing

Errors or bad choices are still made, procedures not followed, more effective approaches not adopted



Skills Gaps

Skills and performance remain stagnant, abilities don't mature over time, performance evaluations don't show increasing performance



Repeat Performances

Continual requests for support on same topics, simplistic questions, coaching topics don't change



Poor Retention

Long term staff retention declines and promotion options are limited



End User Feedback

Participants themselves tell you the programs or materials aren't working

RESULTS NOT YAWNS

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